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Understanding ISO 9001:2008 for Healthcare

Learn the concepts of ISO 9001:2008 through the use of hands-on, interactive learning. This course covers an in-depth, clause by clause review of the Standard.

Length: 2 days

CEUs: 1.4

Prerequisites: *None*

WHAT YOU WILL LEARN

- Clause by clause review of the ISO 9001:2008 Standard (Plexus worked directly with ISO to ensure that Plexus training met the intent of the Standard)
- The process approach and how it impacts the use of ISO 9001:2008
- A practical application of each of the standard's clauses
- How to develop and utilize Turtle Diagrams

PLEXUS LEARNING MODEL

Learning is maximized through participation. That is why Plexus training avoids lecture-based teaching and focuses on group activities, case studies and hands-on applications. *Learn by doing.*

WHO SHOULD ATTEND

- Any member of an ISO 9001:2008 implementation team
- New internal auditors and experienced auditors that have not attended training in over three years
- Representatives from key functional groups involved in an organization's quality management system

INSTRUCTORS

Plexus Master Trainers. Plexus Master Trainers train and evaluate:

- ISO 9001:2008, ISO/TS 16949:2009, AS9100, ISO 14001:2004 Environmental Management Systems, ISO 22000:2005 Food Safety, ISO 9001:2008 for Healthcare and ISO 13485:2003 for Medical Devices.
- Plexus trains 3rd party auditors and wrote the materials used to certify all of them
- Supplier Auditors

AGENDA

Day 1

- ❖ Purpose and Objectives
- ❖ Process Approach and Impacts
- ❖ Clause by clause review of ISO 9001:2008

Day 2

- ❖ Clause by clause review of ISO 9001:2008
- ❖ Quality Management Principles
- ❖ Closure and Planning: Opportunities, roadblocks and implementation planning