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RABQSA-Certified ISO 9001:2008 Internal Auditor Training With AIAG ISO/TS 16949:2009 Automotive Emphasis



This course provides either new or current internal auditors and understanding of ISO/TS 16949:2009 and a process approach methodology. Participants will acquire the necessary skills to become a leader in preparing and conducting audits through interactive methods and avoiding lecture based learning. A successful completion of Plexus International's "RABQSA-Certified Internal Auditor Training" meets the training requirements for certification of individual QMS Internal Auditors.

Length: 3 days (23.5 hours not including written examination time) CEUs: 2.3
Prerequisites: *None*

ISO/TS 16949:2009 satisfies quality system requirements for the automakers belonging to the International Automotive Task Force (IATF), which includes all automotive OEM's in Germany, France, United Kingdom, Italy, United States and Canada. This course focuses on auditing via the automotive process approach the requirements of the Technical Specification with linkages to core tools (FMEA, PPAP, MSA, SPC and APQP) and customer requirements (DaimlerChrysler, Ford, and GM), and how all impact auditing principles and practices based on ISO 19011, Rules 2nd Edition and *Certification Body Auditor Competency Criteria*.

MEETING AUTOMOTIVE CUSTOMER REQUIREMENTS

All Plexus ISO/TS 16949:2009 first-party, second-party and third-party auditor training courses have been reviewed and approved by the Supplier Quality Requirements Task Force representing the Big Three Automakers, the International Automotive Task Force (IATF) representing all ISO/TS 16949 signatories worldwide, the Automotive Industry Action Group (AIAG), and the International Automotive Oversight Bureau (IAOB).

All Plexus Certified Trainers for auditor training courses have successfully completed auditor training qualifications as determined by the groups previously mentioned. Plexus auditor training and trainers meet all customer requirements of Chrysler, Ford and GM.

PLEXUS LEARNING MODEL

Learning is maximized through participation. That is why Plexus training avoids lecture-based teaching and focuses on group activities, case studies and hands-on applications. *Learn by doing.*

INSTRUCTORS

Plexus Master Trainers. Plexus Master Trainers train and evaluate:

- ISO 9001:2008, ISO/TS 16949:2009, AS9100, ISO 14001:2004 Environmental Management Systems, ISO 22000:2005 Food Safety, ISO 9001:2008 for Healthcare and ISO 13485:2003 for Medical Devices.
- Plexus Instructors certify your 3rd party auditors
- Supplier Auditors

CERTIFICATES

- Those who pass will receive an RABQSA certificate of successful completion, which satisfies the training requirement for individual QMS internal auditor certification through RABQSA.
- Those who do not pass will receive a RABQSA certificate of attendance.

To learn more, call 1-888-753-9871 or e-mail info@plexusINTL.com

AGENDA

Day 1

- ❖ Introduction
- ❖ Automotive Process Approach
- ❖ Understanding ISO/TS 16949:2009
- ❖ Linkages to Automotive Core Tools and Customer Requirements

Day 2

- ❖ Understanding ISO/TS 16949:2009
- ❖ Linkages to Automotive Core Tools and Customer Requirements
- ❖ Core Tools Integration
- ❖ Linkages to Quality Management Principles
- ❖ Auditing Skills

Day 3

- ❖ RABQSA QMS Internal Auditor Certification Handbook
- ❖ Auditing Skills
- ❖ Auditing Application
- ❖ Written Examination

Note: The time allotted for taking the examination is two hours. Strict adherence to the time limit is to be maintained. However, the trainer may allow a student whose primary language is not the language in which the course is conducted, or a student with a particular disability that adversely affects the student's capability to complete the examination in the allotted time, up to 30 additional minutes for taking the written examination.

The only reference materials allowed during the examination are a copy of ISO/TS 16949:2009 standard, AIAG Reference Manuals (APQP/PPAP, FMEA, MSA and SPC), course materials provided by Plexus International, and any personal notes made by the student during the course.

REQUIREMENTS FOR SUCCESSFUL COMPLETION

There are two elements involved in the evaluation and examination for successful completion of participants of this course:

- 1) The continual evaluation of the student's attitudes, auditing capability, performance as team members during role-playing, and communication skills (this is done independently by all instructors involved with the class).
- 2) A written examination, which covers the content of ISO/TS 16949:2009 and the application of audit principles and practices to ISO 19011. 75% of the examination grade is based on questions that require essay responses that test comprehension of the audit process and the application of ISO/TS 16949:2009, and the remainder of the examination grade is based on multiple choice, true/false or short answer questions.

GUIDELINES GOVERNING THE LEAD AUDITOR TRAINING COURSE

Plexus International's "RABQSA-Certified ISO 9001:2008 Internal Auditor Training with AIAG ISO/TS 16949:2009 Automotive Emphasis" is focused on the training and development of the auditor candidates. Advisement, correction, discussion, information transfer and learning are the focus of the training session. Additionally, trainer evaluations of the auditor candidates' performance and understanding are directed toward improving the candidates' performance and understanding. Trainers are not to make final pass/fail determinations during initial parts of the training, but they are to collect performance data that assist them to make pass/fail determinations with regard to candidates' performance and understanding. Final evaluation of the candidates is the result of the written examination and the continual evaluations during the training session.

"This training course and certificate of attainment is recognized by IRCA as meeting the requirement for IRCA certification to ISO 9000:2008 Internal Auditor Training with ISO/TS 16949:2009 Automotive Emphasis course (IRCA/2245)"