



ISO/TS 16949:2009 Supplier Auditor Certification Training

With four knowledge packed days and a low student to instructor ratio of 10:1 for an optimal learning environment, this “supplier version” of the official ISO/TS 16949:2009 third-party auditor certification course focuses on the requirements of ISO/TS 16949:2009, its linkages to core tools and customer requirements, and automotive process approach auditing practices. This course is designed to meet ISO/TS 16949:2009 requirements and customer requirements for DaimlerChrysler Corporation, Ford Motor Company, and General Motors Corporation.

Length: 4 days CEUs: 2.8 Prerequisites: *An understanding of ISO 9001:2008 standard is necessary. Participants must also have a working knowledge of ISO/TS 16949:2009*

WHAT YOU WILL LEARN

- New content includes the International Automotive Task Force (IATF) expectations for auditor performance defined in the *Certification Body Auditor Competency Criteria* (what an automotive auditor needs to know and do to be able to audit accurately and consistently) and *Rules for achieving IATF recognition 2nd Edition*. Topics addressed in the training include:
 - Stage 1 Readiness review
 - Automotive process approach auditing
 - Reporting findings
 - Investigating nonconformity management
 - Auditing customer specifics
- For certification, you will be evaluated with a written examination and a performance assessment. The written exam and performance assessment covering general content of ISO/TS 16949:2002, the core tools (APQP, FMEA, MSA, and SPC) and the application of auditing principles and practices
- Speed your certification to the new standard by obtaining a better understanding of the ISO/TS 16949:2009 certification and audit processes
- Improve your understanding of the integration of the Core Tools into ISO/TS 16949:2009, which remain an important part of registration to ISO/TS 16949 in the United States, as well as many other regions of the world (Asia, Mexico, South America, Canada, South Korea, Australia, Thailand, Japan, and many more)
- Develop higher quality internal audits, which lead to better performance on registration, and surveillance audits

PLEXUS LEARNING MODEL

Learning is maximized through participation. That is why Plexus training avoids lecture-based teaching and focuses on group activities, case studies and hands-on applications. *Learn by doing.*

WHO SHOULD ATTEND

- Any member of an ISO/TS 16949:2009 implementation team
- New internal auditors and experienced auditors that have not attended training in over three years
- Representatives from key functional groups involved in an organization’s quality management system

ISO/TS 16949:2009

INSTRUCTORS

Plexus Master Trainers. Plexus Master Trainers train and evaluate:

- ISO 9001:2008, ISO/TS 16949:2009, AS9100, ISO 14001:2004 Environmental Management Systems, ISO 22000:2005 Food Safety, ISO 9001:2008 for Healthcare and ISO 13485:2003 for Medical Devices.
- Plexus Instructors certify your 3rd party auditors
- Supplier Auditors

AGENDA

Day 1

- ❖ Understanding ISO/TS 16949:2009 and the Process Approach including linkages to North American core tools and customer requirements

Day 2

- ❖ Audit Preparation and Planning and Case Study Applications

Day 3

- ❖ Case Study and Audit Applications of ISO/TS 16949:2009

Day 4

- ❖ Evaluation, Assessment and Feedback

COURSE AVAILABILITY

This course is offered through AIAG and as an in-house course. When delivered at your location, this course gives your team a great start in implementing ISO/TS 16949:2009!