



How to Use CQI-9, 11 & 12

This course will provide an overview of the development and implementation of Special Process Assessment Techniques using the AIAG Guides CQI-9, 11 & 12. All forms completed during the course will be reviewed for content and applicability to each of the special processes and will be based on those checklists/forms from the AIAG CQI-9, 11 & 12 Guides.

Length: 1 Day (7.5 hours) CEUs: .75 Prerequisites: *An understanding of Special Processes, in particular, heat treating, coating and plating and the internal assessment process identified by AIAG.*

WHAT YOU WILL LEARN

- An overview of:
 - CQI-9 Heat Treat System Assessment
 - CQI-11 Plating System Assessment
 - CQI-12 Coating System Assessment
- How to conduct a thorough and credible assessment development process using the AIAG CQI-9, 11 & 12 Guides
- The need for continual improvement and how to apply it to each of the processes
- How to prepare, conduct & assess audits and resulting nonconformities
- Methods for identifying and interpreting objective evidence

PLEXUS LEARNING MODEL

Learning is maximized through participation. That is why Plexus training avoids lecture-based teaching and focuses on group activities, case studies and hands-on applications. *Learn by doing.*

WHO SHOULD ATTEND

- Internal auditors for organizations who engage in special processes

AGENDA

A.M.

- ❖ Introduction and review of the process approach
- ❖ Auditor Qualification
- ❖ Special Processes Guides

P.M.

- ❖ Simulated Assessments