



## AS9100C Internal Auditor Training

**Plexus is the developer of the new IAQG-Sanctioned  
Aerospace Auditor Transition Training.**

AS9100C

This course is designed for both new auditors and those looking to sharpen their current auditing skills. Participants will acquire the necessary skills to become a leader in preparing and conducting 1<sup>st</sup> and 2<sup>nd</sup> party audits through interactive methods and avoiding lecture based learning. This course includes all Revision C updates.

Length: 3 days

CEUs: 2.1

Prerequisites: *None*

### WHAT YOU WILL LEARN

- ISO 19011:2002 Standard on performing audits
- Comply to the AS9100:2009 Standard by applying the Process Approach to your quality management system
- Form an audit team
  - Who needs to be on it
  - Determine roles & responsibilities of each individual
- Conduct an audit meeting
  - Who needs to be there from the audit team
  - Who needs to be there from the organization receiving the audit
  - Agenda
  - What reports are needed and how to form them
- Documentation
  - What is needed
  - How to organize according to the ISO 19011:2002 Standard
- Nonconformities
  - How to classify and record

### PLEXUS LEARNING MODEL

Learning is maximized through participation. That is why Plexus training avoids lecture-based teaching and focuses on group activities, case studies and hands-on applications. *Learn by doing.*

### WHO SHOULD ATTEND

- Any member of an AS9100C implementation team
- New internal auditors and experienced auditors that have not attended training in over three years
- Representatives from key functional groups involved in an organization's quality management system

# AS9100C

## INSTRUCTORS

***Plexus Master Trainers.*** Plexus Master Trainers train and evaluate:

- ISO 9001:2008, ISO/TS 16949:2009, AS9100, ISO 14001:2004 Environmental Management Systems, ISO 22000:2005 Food Safety, ISO 9001:2008 for Healthcare and ISO 13485:2003 for Medical Devices.
- Plexus trains 3<sup>rd</sup> party auditors and wrote the materials used to certify all of them
- Supplier Auditors

## AGENDA

### Day 1

- ❖ “Process Approach”
- ❖ Process Identification: Customer Oriented Processes, Support Processes & Management Processes
- ❖ Customer Oriented Process Analysis
- ❖ Management Process Analysis
- ❖ Process Application
- ❖ Understanding the AS9100C Standard

### Day 2

- ❖ Understanding the AS9100C Standard
- ❖ Overview of ISO 19011
- ❖ Communication
- ❖ Conflict Resolution
- ❖ Auditing Skills

### Day 3

- ❖ The Audit Process – Plan, Prepare, Perform and After the Audit
- ❖ Audit Applications