



## Transitioning to AS9100C and Lessons Learned from the Process Approach

**Plexus is the developer of the new IAQG-Sanctioned Aerospace Auditor Transition Training.**

AS9100C

For organizations transitioning from AS9100B to AS9100C, this one day course is designed to provide participants with a basic understanding of these changes. In addition, the last several years have provided many lessons learned from the Process Approach; therefore, this course will also provide participants an understanding that the Process Approach is an integral part of an organization's business management system. This will be taught through both individual participation and group activities.

Length: 1 day    CEUs: .7    Prerequisites: *Participants must be familiar with AS9100B (there will not be a clause by clause review of all sections of the standard – only those clauses with changes)*

### WHAT YOU WILL LEARN

- Understand the changes from AS9100B to AS9100C and what that means to your organization
- Obtain valuable insights into the benefits the process approach of AS9100C can deliver to any business management system
- Provide Lessons Learned about the Process Approach
- Identifying the different levels of processes within an organization and how they link to maximize effectiveness and efficiency in the organization
- Basic quality system terminology
- Effective communication skills and techniques
- Conflict management
- The process of auditing – plan, prepare and perform and after an internal quality audit
- The process approach impact upon auditing technique and methodology
- A simulated audit using documentation from an actual organization

### PLEXUS LEARNING MODEL

Learning is maximized through participation. That is why Plexus training avoids lecture-based teaching and focuses on group activities, case studies and hands-on applications. *Learn by doing.*

### WHO SHOULD ATTEND

- Management level employees
- Members of teams charged with leading the transition process
- Representatives from functional groups

### INSTRUCTORS

**Plexus Master Trainers.** Plexus Master Trainers train and evaluate:

- ISO 9001:2008, ISO/TS 16949:2009, AS9100, ISO 14001:2004 Environmental Management Systems, ISO 22000:2005 Food Safety, ISO 9001:2008 for Healthcare and ISO 13485:2003 for Medical Devices.
- Plexus trains 3<sup>rd</sup> party auditors and wrote the materials used to certify all of them
- Supplier Auditors

# AS9100C

## AGENDA

- ❖ Part 1: Introduction
- ❖ Part 2: Process Approach
- ❖ Part 3: Understanding AS9100C
- ❖ Part 4: Linkages to Quality Management Principles
- ❖ Part 5: Closure